





Muse Pandora Operations Manual

Version 1.1

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Muse Galvo Laser System

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The Muse Pandora by Full Spectrum Laser

Congratulations on your purchase of a Full Spectrum Laser Muse Pandora. With proper usage and upkeep, your laser engraver should provide years of productive output. This user manual will guide you through the safety guidelines and operation of your machine. It is recommended that you familiarize yourself with this manual before using your laser engraver.

For more information and product selection, please visit www.fslaser.com



Compliance Statement The Full Spectrum Laser Muse Pandora Laser System is a Class 4 laser product, as defined in International Standard IEC 608251. The Full Spectrum Muse Galvo complies with 21 CFR 1040.10 and 1040.11, the Federal Performance Standards for Light Emitting Products, except for deviations pursuant to Laser Notice No. 50, dated July 16, 2001. The Center for Devices and Radiological Health of the US FDA issued Laser Notice No. 50 to permit manufacturers to classify and manufacture their products in accordance with the International Standard. 21 CFR 1040 and IEC 608251 require that certification, identification, and warning labels be placed on laser products. Reproductions of the labels found on the Full Spectrum Hobby Advanced Laser System follow, with locations specified:



Technical Support is available 8am-5pm PST. Monday - Friday support@fslaser.com • 702-802-3103



Eyewear needs to protect 1064 nm wavelength sources.



Symbols and Definitions



Black icons indicate practices not related to personal injury.

NOTICE

Calls attention to important information.

CAUTION

Calls attention to information regarding security of device.



Warns of fragile parts or materials.



Calls attention to important details.



Indicates issues regarding software or network.



Section I. Safety

Setup Precautions

Follow all safety protocols and procedures before operating any machinery. It is the responsibility of the operator to ensure all safety precautions are correctly followed and the machine is properly assembled and in working order.





Safety During Operation

The Muse Pandora laser has an overall rating of Class 4. Class 4 lasers have the capabiblity to damage eyes, burn skin and start fires.

Follow these Safety Guidelines at all times:



• Only operate Muse Pandora in a ventilated area larger than 10ft x 10ft. Excessive inhalation of fumes can be detrimental to health or fatal.





• Never engrave or cut any material containing PVC or vinyl under any circumstance. These materials (along with other materials that contain chlorine / chloride) produce a highly toxic, corrosive vapor that is lethal to humans and will destroy your machine. Your warranty will be void if your machine is damaged by corrosion from engraving or cutting PVC or vinyl.

• Never engrave or cut any unknown material. The vaporization / melting of many materials, including but not limited to PVC and polycarbonates, can give off hazardous fumes. Please refer to the MSDS sheet from the material manufacturer to determine the response of any work material to extreme heat (burning/fire hazard).



Section I. Safety Electrical Safety

Electrical Safety



• Do not open the machine while the unit is plugged in. Opening the machine may expose the operator to the unit's AC input power which is potentially lethal.

 $\boldsymbol{\cdot}$ Never make or break any electrical connections to the system while the unit is turned on.

• Never access the electronics area with hands or tools unless the unit is disconnected from power for at least fifteen minutes.

The standard reference for laser safety is the American Standard for the Safe Use of Lasers, Z136.12000, developed by the American National Standards Institute (ANSI). This reference is the basis for many of the federal regulations for laser and laser system manufacturers, and for the Occupational Safety and Health Administration (OSHA) laser safety guidelines. It contains detailed information concerning proper installation and use of laser systems. While the ANSI standard itself does not have the force of law, its recommendations, including warning signage, training, and the designation of a laser safety officer, may be compulsory under local workplace regulations when operating laser systems above Class I. It is the operator's responsibility to ensure that the installation and operation of the Full Spectrum Laser Hobby Laser System is performed in accordance with all applicable laws. Copies of ANSI Standard Z136.12000 are available from: LASER INSTITUTE OF AMERICA 12424 RESEARCH PARKWAY, SUITE 125 ORLANDO, FL 32826 (407) 3801553.



Section I. Safety Fire Safety

Fire Safety

Laser engraving systems can present a significant fire hazard due to the extremely high temperatures generated by the laser beam. While the objective of most engraving operations is to vaporize material without burning, most materials capable of being engraved are inherently combustible and can ignite. Usually this is a small flame of burning material issuing from the cut zone which self-extinguishes due to the air assist or depowering of the beam. However, it is possible for the flame to propagate and set fire to the machine and its surroundings.

• Always keep a properly maintained and inspected 5lbs. or larger fire extinguisher on hand. Full Spectrum Laser recommends a Halogen fire extinguisher or a multipurpose dry chemical fire extinguisher. Halogen extinguishers are more expensive than a dry chemical, but offer certain advantages should you ever need to use an extinguisher. The Halogen extinguisher discharges a clean, easily removable substance that is not harmful to the mechanics or wiring of the laser system. The dry chemical extinguisher discharges a sticky, corrosive powder that is very difficult to clean up.

• Stacking materials (especially organic materials such as paper) can lead to increased risk of flame propagation or work piece ignition.



CAUTION

• Never operate your machine unattended. There is a significant risk of fire if the machine is set improperly, or if the machine should experience a mechanical or electrical failure while operating.

• Always keep the area around the machine clean and free of clutter, combustible materials, explosives, or volatile solvents such as acetone, alcohol, or gasoline.

• Be cautious when vector cutting. Many materials have the potential to burst suddenly into flames – even materials that may be very familiar to the user. Always monitor the machine when it is operating

• Vector engraving with the laser has potential to create an open flame. Acrylic in all its different forms has been shown to be especially flammable when vector cutting with a laser.

• Never cut PVC (polyvinyl chloride) under any circumstances: fumes are highly toxic and potentially lethal.

• Never store any flammable materials in the immediate vicinity of the device. Debris and left over produced materials within the machine must be removed to prevent fire hazard.



Section II. Installation & Assembly

Cable Connections



NOTICE

Do not plug in or unplug Rotary Device while Muse Pandora is powered on.



Machine Connection

The Muse Pandora utilizes RetinaEngrave v3.0, a browser-based software which doesn't require any downloads. Only two items are required in order to access RetinaEngrave v3.0: a computer with access to an internet browser (Google Chrome recommended) and a connection between the Muse Pandora and the internet or said computer.

Connect Via Router (Recommended):

Connecting to the Muse Pandora via the router is the most reliable way to establish a link to RE3.

- 1. Locate and remove the included Ethernet cable from its packaging.
- 2. Plug the Ethernet cable into the Ethernet slot on the Muse Pandora.
- 3. Plug the other end of the Ethernet cable into your router's Ethernet slot.

Connect to Wi-Fi

Connecting to the Muse Pandora via Wi-Fi is the secondary way to establish a link to RE3.

- 1. Tap Network on the Muse Pandora Screen.
- 2. Click Wi-Fi and the machine will automatically search for networks.

3. Select the preferred connection from the list and enter the proper password in order to connect to Wi-Fi. The machine will now have internet connection and is ready to connect to RetinaEngrave v3.0

Connect Directly to Computer

A direct connection between the Muse Pandora and the computer should only be done if the previous two options are not possible.

- 1. Locate and remove the included Ethernet cable from its packaging.
- 2. Plug the Ethernet cable into the Ethernet slot on the Muse Pandora.
- 3. Plug the other end of the Ethernet cable into your computer's Ethernet slot.





• Muse 3D can connect to your computer via either Ethernet or USB (but not both simultaneously). Full Spectrum includes an Ethernet cable in the laser accessories and recommends the use of Ethernet cables as USB is more prone to electrical interference.

• Your laser must be connected to your computer in order to download jobs. The laser can store jobs in its on board memory while powered, however loss of power will cause stored jobs to be lost. If you purchase and install a USB device, you can download jobs to your laser and run them without a computer attached (however you will not be able to alter the job settings from the laser control panel). Because a USB device is not volatile memory, jobs are stored between power cycles.



• If your laser is located more than 6ft from your computer, you will need to use the Ethernet connection. Connecting via Ethernet while the power is on requires you to power cycle your machine in order to obtain an IP address.

Connect to Software

RetinaEngrave v3.0 is a combination of a print driver and control software that communicates with, downloads jobs to, and controls the laser system. There is no download required for RetinaEngrave v3.0. With a local connection (achievable with Wi-Fi or the included Ethernet cable) your Muse Galvo will link with the software's IP address.

1. Turning on Muse Galvo will automatically boot up your Muse Touch Screen interface. Allow 30 seconds or so for the machine and touch screen to boot up.

2. Locate the IP Address at the bottom right of the Home screen. Alternatively, you can find the IP Address of the machine by tapping Tools -> About. The address will be listed there. This IP Address is of the network you connected the machine to. Wireless and Wired connections will have different IP Addresses.

3. Type IP Into Browser: On the Network Screen you will see a "Wired IP" number. Using your computer, type this IP number into your favorite browser (Google Chrome is recommended). This will link you to the RetinaEngrave v3.0 interface. You now have full access to the software. There is no need to install or download anything. You must, however, keep a local connection, either through Wi-Fi or the Ethernet cable.



Section III. Installation & Assembly Connect to Software



• Occasionally, RetinaEngrave v3.0 software will run an update. This is an automatic process that can happen when you first boot up the machine. Typically, updates are quick, however, there may be some occasions where updates can take longer. Allow the update time to complete before running the Muse Galvo.



• The machine must be powered on when operating the software or when connecting the machine via the Ethernet cable. You will need uninterrupted Internet access for this process.





Section II. Installation & Assembly Removable Base Plate

Optional - Removable Base Plate



Removable Base Plate

The Muse Pandora has a removable base plate. Removing the base plate allows the machine to have more height to engrave items. This also allows the use of lenses with higher focal lengths. If the base plate is removed then the machine has to be recalibrated.



The Muse Pandora Table

Is purchased separately. The table has several mounting points which can be used to mount the Muse Pandora.

This option is the ideal setup when using the rotary. It's practical for engraving tall objects and/or using lenses with high focal lengths because it allows you more vertical freedom in placing objects since they don't have to be placed in the machine. The table is an accessory for the Muse Pandora that can be bought separately. The table has mounting points which allows you to mount the Muse Pandora. The table's height can be adjusted with the controls on the table. The table is extremely useful if you want to engrave with the Muse Pandora with the base plate removed. Its design allows the Muse Pandora to be secured to it and leaves the underside of the machine open for engraving material. The machine has to be calibrated after it is set up on the table and the base plate is removed.



Section III. Lens Calibration



Calibration cannot be done in Rotary Mode. Calibration should be performed specifically for these conditions:

- If any setup other than Option 1 is used.
- The cameras are changed or manipulated.
- The lens are removed, replaced, or changed.
- If the base plate is changed or removed.





Section III. Lens Calibration Process

1. Click the home button to move the laser to it's home position. Input the number that appears on the ruler into the box and click next.

2. Test the open and closed position of the camera shutter. The position can be adjusted. The shutter should cover the cameras properly. Default value for lens open and closed positions: 0.5 and 2.5.

3. Raise the Z-Stage until the distance from the lens to the work space is as listed in the table. If the focal length of the lens does not match that of those in the table then use this formula to find the height you should set: Initial Height = Lens Focal Length + 40mm Place an anodized aluminum card in portrait orientation, in the center of the workspace under the red laser, then click next.

4. With the anodized aluminum card placed, enter a speed and power value the click the start button to begin marking test patterns. This step can take up to 5 minutes to complete. Do not close or reload the application during this process. When the test patterns are done click next.

5. Check the resulting patterns and input the number (1-50) which shows the best defined pattern with the clearest lines and spacing between lines, then click next. This will require a microscope.

6. This next step is for distance calibrating the camera. Lay out about 2 to 4 white sheets of letter size paper in with the red dot at the center of the sheets. Click the start button. The red dot will move around in order to calibrate the distance from the sensor. This step may take up to 2 minutes to complete. Do not close or reload the application during this process.

NOTICE

After calibration, the machine will auto-focus to the material before engraving. Keep in mind the height of the object being engraved. If the object is too tall then the laser cannot auto focus to the material and the cut quality will be worse. If you wish to engrave tall objects then try a different setup option to allow the laser to go to the proper focus height.



Section III. Functions Camera Shutter



Depicted is the covered position, The camera will be in this position anytime the laser is being used. It will return to the open position after the job finishes.





While operating the laser, it is important that the shutter is covering the camera. **Reflected light from the laser will destroy the camera if not covered**



Section IV. Touch Screen Interface

Muse Pandora touch panel allows you to control the basic functions of your laser without needing to connect to a computer. To actually run jobs, you will need to access the RetinaEngrave v3.0 software (see Installations and Assembly Section.)





RetinaEngrave v3.0 has a rotary mode you can switch to. The rotary should be connected to the Muse Pandora before it is powered on. Once you engage rotary mode in RE3. The "Directional Jog" button will change to a "Z-Axis" symbol. Tapping on the "Z-Axis" symbol will change to the "Rotary" symbol. The arrows will now control the rotary.



Section IV. Touch Screen Interface Job History





Job History allows the user to browse previous jobs.

Clicking on the File Row allows the user to run and view previous job details.



Section IV. Touch Screen Interface Tools







Allows user to check set IP address and DNS server manually.





In this section you will be introduced to the major interface features of RetinaEngrave v3.0



Main Menu (A) File Edit Modify View Muse 3D Vision Help

<u>File</u>

New Project (Alt+N): Start a new project.

New From Clipboard (Shift+Ctrl+Alt+N): Start a new project from the clipboard.

Load Project from File (Ctrl+O): Load a project from a saved file.

Place/Import: Import and place a file.

Import fonts: Add fonts from outside source.

Export Project to File (Shift+Ctrl+E): Export the project to a file.

Submit Support Ticket: Auto send a support request ticket.

<u>Edit</u>

Undo Delete Layer or Item (Ctrl+Z): Reverse previous project command. Redo (Shift+Ctrl+Z): Reverse your last undo.





Edit (Continued)

Cut (Ctrl+X): : Selected object or item is removed and added to clipboard. Copy (Ctrl+C): Copy some portion of an object or item. Paste (Ctrl+V): Paste a copied or cut portion of an object or item. Delete (Del): Delete selected object or item. Paste In Place (Shift+Ctrl+V): Paste a copied object or item in same location. Paste Inside Selection: Paste a copied object or item inside selected area. Paste Style (F4): Paste and match style. Duplicate (Ctrl+D): Create a copy of a selected object. Clone (Shift+Ctrl+D): Create an exact copy or 'clone' of an object. Select All (Ctrl+A): Select all items in work screen. Deselect All (Shift+Ctrl+D): All items in work screen are deselected. Invert Selection (Ctrl+I): Items previously selected are now unselected and items unselected are selected. Select by Font Type: Select item by font type. Settings: Displays settings menu. Materials: Provided user with engraving settings for specified materials. Activate user profiles

Modify

Arrange

Send to Front (Shift+Ctrl+Up): Send an object to the front layer.
Bring Forward (Ctrl+Up): Send an object one layer forward.
Send Backward (Ctrl+Down): Send an object one layer backwards.
Send to Back (Shift+Ctrl+Down): Send an object to the back layer.

<u>Align</u>

Align Left: Align object to the left.

Align Center: Align object to center.

Align Right: Align object to right.

Align Top: Align object to top.

Align Middle: Align object to middle.

Align Bottom: Align object to bottom.

Same Width: All selected objects convert to same width.

Same Height: All selected objects convert to the same height.

Distribute Horizontally: Evenly arrange selected objects horizontally.

Distribute Vertically: Evenly arrange selected objects vertically.

Snap to Full Units: Snap to grid as full units.

Snap to Half Units: Snap to grid as half units.

Transform

Rotate 45° Left: Rotate selected object left 45°. Rotate 90° Left: Rotate selected object left 90°.





(Continued)

Rotate 180° Left: Rotate selected object left 180°. Rotate 45° Right: Rotate selected object right 45°. Rotate 90° Right: Rotate selected object right 90°. Rotate 180° Right: Rotate selected object right 180°. Flip Vertical: Reverse selected object's orientation along vertical axis. Flip Horizontal: Reverse selected object's orientation along horizontal axis. Group Selection (Ctrl+G): Select a group of objects. Merge Selection (Ctrl+M): Merge a selected group of objects. Split Selection (Shift+Ctrl+M): Split up a compound shape or object. Create Compound Shape: Union: Combine layers into a single compound layer. Intersection: Combine overlapping layers into a single compound layer. Subtract: Remove and combine non-overlapping layers into a single compound layer. Difference: Combine non-overlapping layers into a single compound layer. Create Nested Compound: Combine compound shapes into a single compound shape. Path Join Paths (Ctrl+J): Combine 2 or more selected paths into one compound path. **Split Paths (Shift+Ctrl+J):** Split a compound path into its original separate paths. Convert to Path (Shift+Ctrl+P): Convert a non path to a layer path. Convert to Raw Path: Convert a path or non path layer to a new path. Convert to Outline: Create an outline path of a specified size around an object. Expand/Shrink: Scale an object up or down by a specified amount. Vectorize Border: Create a vector path of the border of an object. Rasterize: Convert object to raster Vectorize Image: Create vector paths of each separate element in an image. Attach Text to Path: Attach and conform text to a path. Detach Text from Path: Detach text that is attached to a path. Simplify Path (Ctrl+Alt+S): Simplify (and smooth) a path to varying degrees of tolerance. Connect Path Lines: Connect together the ends of 2 or more paths. Break Curve: Break apart a path at a specified node. **Reverse Order:** Reverse the order of nodes in a path.

Pack Objects

Generate Barcode

<u>View</u>

Original View (Ctrl+0): Return the workspace back to the original view state prior to zooming or panning.

Fit Selection: Fit the current selection to the viewable page area.

Fit Layer: Fit the currently selected layer to the viewable page area.

Fit All (Alt+Ctrl+0): Fit all layers, whether or not selected, to the viewable page area.





Magnification: Increase or decrease magnification.

Zoom In (Ctrl++): Enlarges workspace screen detail and size.
Zoom Out (Ctrl+-): Reduces workspace screen detail and size.
Outline View: Set to outline view mode.

<u>Canvas</u>

Show Rulers: Toggle rulers on and off. Show Guide Lines (Ctrl+,): Toggle guide lines on and off. Show Grid (Ctrl+Alt+G): Toggle grid on and off.

Snap To:

Use Snapping (Shift+F10): Enable or disable the snapping feature.

Use Snap Zones: Enable or disable the snap zone feature.

Snap to Grid: Enable or disable the Snap to Grid feature.

Snap to Guide Lines: Enable or disable the Snap to Guide Lines feature.

Snap to Full Pixels: Enable or disable the Snap to Full Pixels feature.

Snap to Anchor Points: Enable or disable the Snap to Anchor Points feature.

Snap to Shapes: Enable or disable the Snap to Shapes feature.

Snap to Pages: Enable or disable the Snap to Pages feature.

Toggle fullscreen: Causes window occupy the entire screen.

Video Feed : Allows user to acess video feed

Pandora Fiber

<u>Camera</u>

Capture Workspace: Initiates camera functions.

Clear Last Workspace Capture: Remove last camera image.

Trace Background: Used with camera functions to apply vectors to selected area of image.

Estimate Job Time: Give approximate time for job to complete.

Run Job: Run your project. When running, "Play" button is replaced with "Pause" and "Cancel".

Diagnostics

Pandora Calibration

<u>Help</u>

User guide

Support

Contact us

Submit Support Ticket

Tutorials

Importing PDF Vector Colors





Settings (B)



Info: Information regarding your machine.



Rotary

Shows information for the rotary.





Defaults

Set image defaults with dither options.







Editor

Editing menu for RE3.



Network

Network settings for RE3

 info () Laser () Rota Basic () Advanced 	iry 🐥	Defaults 🛛 🖨 Ed	litor < Net	work
Basic Network Settings Here you can view basic network intermittion a	ina conniict/a	ujeannet www.inss.networks.		
Wireless IP If connected to a wireless network.	N/A	Wireless Networks [ns.wreless.netwerks]		
Wired IP It connected via 192.16 Elhermet cable:	8.9.102			
Refresh Networks If networks changed or your entwork ison listed.	5			
		s	ave Changes	Cancel



Run Job: Start Engraving





View Snap Controls (p)



View options or position items on workspace grid.

Zoom (-/+): Enlarges/Reduces workspace screen detail and size.

Fit All: Fits entire captured image on screen.

View

Pan (H): Manually pan project window using mouse.

Zoom (Z): Zoom project window using mouse.

Snap

Use Snapping (Shift+F10): Enable or disable the snapping feature.
Use Snap Zones: Enable or disable the snap zone feature.
Snap to Grid: Enable or disable the Snap to Grid feature.
Snap to Guide Lines: Enable or disable the Snap to Guide Lines feature.
Snap to Full Pixels: Enable or disable the Snap to Full Pixels feature.
Snap to Anchor Points: Enable or disable the Snap to Anchor Points feature.
Snap to Shapes: Enable or disable the Snap to Shapes feature.

Show Grid: Toggle grid on and off.

Show Guidelines: Toggle guidelines on and off.

Draw Menu (o)

🕨 🔹 🧍 🖌 🗖 🗖 🕇

Select (Pointer): Instantly initiate mouse pointer.

Subselect

Pointer (V): Initiates mouse pointer.
Subselect (D): Initiates "subselect" mouse pointer.
Lasso (O): Initiates "lasso" mouse pointer.
Layer (M): Initiates "layer" mouse pointer.

Path

Pen (P): Initiates "pen" mouse pointer for creating custom paths.
Bezigon (B): Initiates "bezigon" mouse pointer for creating custom path points.
Freehand: Initiates "freehand" mouse pointer for creating freehand paths.
Magic Hand: Initiates "magic hand" mouse pointer for creating paths.

Knife(K): Initiates "knife" for cutting out objects

Line (L): Create a line with the drawing tool.

Rectangle: Create a rectangle with the drawing tool.

Ellipse (E): Create an ellipse with the drawing tool.

Polygon: Create a polygon with the drawing tool.

Triangle: Create a triangle with the drawing tool.

Star: Create a star with the drawing tool.

Text: Create an object made of text.





Position Menu (n)



Flip Horizontally: Flip object along horizontal axis. Flip Vertically: Flip object along vertical axis.

Group Menu (m)



Group: Group objects

Merge

Union: Combine layers into a single compound layer.
 Difference: Combine non-overlapping layers into a single compound layer.
 Intersection: Combine overlapping layers into a single compound layer.
 Subtract: Remove and combine non-overlapping layers into a single compound layer.
 Split: Split up a compound shape or object.







Convert objects to paths.



Bring Forward: Send an object one layer forward. **Send Backward:** Send an object one layer backward.

Projects Menu (C)

Displays information about projects.

Reduce Window: Reduce or expand projects window. **Delete:** Delete selected project.

Create New Project: Begin a new project.

Project Name: Displays project's name.

Toggle Lock: Lock or unlock project in current order.

Toggle Visibility: Turn visibility of project on or off.





Toggle Lock: Lock or unlock layer in current order.

Toggle Visibility: Turn visibility of layer on or off. Toggle Outline: Turn displayed outline of layer on or off.





Project Info (H)

This window displays information regarding the active project.

Active Project Name: Displays name of active project. Modified: Displays last date project was modified. Job Time Estimate: Displays estimated time until job is complete.

Unit: Choose unit of measurement from the following

Pixels: Sets unit of measurement to pixels.
Centimeters: Sets unit of measurement to centimeters.
Millimeters: Sets unit of measurement to millimeters.
Inches: Sets unit of measurement to inches.
Picas: Sets unit of measurement to picas.
Points: Sets unit of measurement to points.

Grid: Toggles grid on/off/isometric.

On: When "on" grid displays in workspace.
Off: When "off" grid does not display in workspace.
Isometric: Toggles grid from squares to isometric grid.
Width: Displays width of item according to chosen unit of measurement.
Height: Displays height of item according to chosen unit of measurement

Vector Engraving & Parameters (G)

Window appears when vector file is detected and is used to input vector settings.

Hide Window: Click to hide vector engraving parameters window.
Show All Parameters: Toggle to show or hide all parameters.
Change Position: Drag with mouse to reorder any color.
Color Indicator: Separates vector cuts with color indicators.
Speed: Input speed settings.
Power: Input power settings.
Passes: Input the number of passes for the laser.

Pulse: Input the pulse rate settings.

Active Project					
Name:	Road ID				
Modified:	2020-09-02 10:49:29 am				
Job Time Estimate:	[no job time estimate]				
Relative Start Position	Top-Left 👻				
Unit of Measurement	Millimeters -				
Grid	🕒 Off 🔵 On				
	25.4 25.4				
	Width Height				







Raster Properties Window (G)

Raster Properties wal	lhaven-287731		Raster Prop	erties: vivian		
Halftone Dittrer Thread	Pi Inold Invert	Autofodus	Hallione	Transinid	121 Kivert	
Passes		4	DPI	-		0 1000
Power		• 100 1000	Power	_		- TOO
Pulse Rate 🔹		20000	Speed Pulse Rate	-		153 2000C
blur		• 30 0	Threshold	-		225
Intensity	•	o	Single Direc	tion Haster		•
Single Direction Raster		· · · · · ·				

Halftone Dither: Apply Halftone Dither.

Intensity: Adjust intensity from -255 to 255.

Blur: Adjust blur filter radius from 0 to 30.

Edge: Adjust edge enhancement threshold from 0 to 30.

Threshold: Apply Threshold; adjust from 0 to 255.

Invert: Reverse Black and White elements.

Power%: Select power percentage from 1 to 100.

Speed: Select speed from 1 to 2000.

Pulse Rate: Select pulse rate from 20,000 to 80,000.

Autofocus: Allows user to autofocus to the selected point.

Object Packing (Appears when an object is selected)

Allows the user to arrange multiple designs relative to the top-left corner with customized spacing.

Padding: Spacing between objects.

Packing Area

Offset: Offsets the packing area of the objects.

Size: Determine the size of the packing space.

Vector Fill & Rasterize (G)

Use the this Window to set an infill for shapes and designs.

Color: Choose the color of the layer.

Infill: Set the pattern of your fill.

Spacing: Spacing between infill lines.

Generation: Generates raster lines based on all objects or for each object.

Rasterize: Clicking icon opens raster menu.









Video Feed (I)

Use this window to view realtime display.



Jog Controls (J)

This tool is for moving the culminator and camera along the Z-Axis (up and down)

Jog Controls	-	
Move To:		•
Z:	mm	Z
Move		*

Indicators (Bottom Row) (E) Position: X: 6.890", Y: 3.937" Position Indicator: Displays current position of the laser on the grid. Remaining: 3 Min, 36 Sec 41% Time Remaining Indicator: Displays the time remaining to complete the current job Status: Ready Status: Executing job Status Indicator: Displays whether laser is ready to initiate a job or is currently executing a job. Sync: Workspace saved Sync Indicator: Notifies you of the last workspace update operation results. "Press Sync" to sync immediately. The workspace will update automatically, periodically. Key Classical Sync Indicator: Displays information on connected devices.

Device Connection Available: Indicates connection to machine is successful.





Engraving / Rastering

Engraving, also called Rastering, is the process of creating a surface image on material without cutting through the material entirely.

Setting Engraving Properties

Clicking an object (design image) in the workspace will allow you to access that object properties tab. The Raster Properties will automatically open. For vector objects (basic shapes), it will open up the Vector Fill & Rasterize tab. Select the icon next to Rasterize to open the Raster Properties.

Setting DPI

DPI can be adjusted using the slider or entering a number into the adjacent box. It ranges from 1 to 1000. A higher DPI means better precision and quality of your images, while a lower DPI will proved faster processing and engraving speeds.

Setting Passes

The passes setting dictates the amount of times the selected shape is engraved. The passes range from 1 to 999. Increasing the number of passes will increase the amount of times the shape is rastered.

Setting Raster Power

Power will determine how much power the laser delivers. As with speed, power will vary depending on the wattage of the laser tube and the material itself.

Setting Raster Speed

Speed settings determine how quickly the object will be engraved. Lowering speed allows you to create deeper engravings, as it allows the laser beam to be in contact with the material for a longer period of time.

Setting Pulse Rate

This allows you to set the pulse rate of the laser which is the number of emitted pulses per second. The pulse rate ranges from 20000 to 80000. Lower pulse rates result in deeper engravings while higher pulse rates result in shallower marks.

Applying B/W Threshold

At this moment, the image is still displayed in threshold. The black and white raster feature is great for tracing logos, text, or simple high contrast images that only appear in a single color. You can adjust the threshold of what's considered black, and what's considered white by selecting your image and clicking "Threshold". This will bring up a B/W Threshold slide bar, from which you can adjust B/W threshold to your liking.







Applying Single Direction Raster

Toggling this on will cause the machine to raster in one direction for the entire object.

Halftone Dither

For images that have shadows and depth, it's ideal to use Halftone Dithering. Halftone Dithering creates a series of dots similar to newsprint. This effectively creates a grayscale that is ideal for photorealistic engravings. To Halftone Dither an object, click the Halftone Dither button. You can then adjust the Halftone Dithering with the Blur, Edge and Intensity slide bars.

Setting Vector Properties

When a PDF file is imported into RetinaEngrave v3.0, the program automatically detects it as both a vector file and a raster file. When a vector object (basic shapes) is selected the Vector Fill & Rasterize property tab will open on the right side. For vector engravings, this tab will allow you to set the infill for the object.

Infill

This section fills in the selected object. The way the fill will appear is based on which option is selected. You can enter the spacing between each infill line.

Generation

This feature decides how the infill is generated. *Per Object* generates the infill pattern for each individual drawing object at a time. *All* generates the infill pattern based on the location of all of the objects. Using *All* is usually preferred since it leads to all of the lines of the infill being even across all the patterns whereas *Per Object* would cause the infill lines of each object to not match up.

Vector Color

Tags allow you to create separate vector layers and keep track of them with a unique color. Each color will match an object in the workscreen. You can set the order of operations by clicking on the "three dots" and then dragging the layer up or down. Objects are then processed from top to bottom.

Setting Vector Power

Power will determine how much power the laser delivers. As with speed, power will vary depending on the wattage of the laser tube and the material itself. You will need to experiment with material testing to find the right speed for your vector cuts.











Setting Vector Speed

Speed settings determine how quickly the object will be engraved. Lowering speed allows you to create deeper engravings, as it allows the laser beam to be in contact with the material for a longer period of time.

Passes

This allows the operator to assign how many times the laser will complete a full cycle. Adding passes creates deeper cuts. Setting passes to "0" will disable the respective color layer.

Setting Pulse Rate

This allows you to set the pulse rate of the laser which is the number of emitted pulses per second. The pulse rate ranges from 20000 to 80000. Lower pulse rates result in deeper engravings while higher pulse rates result in shallower marks.

Wobble

Widens the beam path by running vectors along concentric circles.

Amplitude

Affects the diameter of the wobble. Bigger amplitude means a larger diameter wobble.

Spacing

Affects the spacing of the wobble. Higher values means the wobbles are spaced further apart.

Show All Parameters

This toggle switch displays or hides all possible vector tags as a series of color options. Often when performing both vector cuts and raster engraving, it is a good idea to change the color of the vector cut to something other than black. This will avoid the laser detecting the vector cut as part of the raster. We can outline (as opposed to fill) parts of the pattern for a second design option. Engravings can be combined with vector cuts to create a variety of outcomes. A simple example is to engrave an image, and then cut the image out with a vector outline.





Adding Text

Click the "T" icon and then click anywhere in the view window. You can now write your text. To customize your text, click on the text object you created and a new window will appear with options to adjust the positioning, size and font of your text.

Text Positioning

Text position can be quickly adjusted by clicking on one of the following options:



Distribute Horizontally: Evenly arrange selected text horizontally.

Distribute Vertically: Evenly arrange selected text vertically.

Align Left: Align text to the left.

Align Center: Align text to center.

Align Right: Align text to right.

Align Top: Align text to top.

Align Middle: Align text to middle.

Align Bottom: Align text to bottom

Text Positioning Coordinates

Desition	V ()		V ar
FUSILIUII	∧ 0. 3		I Z.J
Size	W 3.5	С	H 1.1
Angle	R 1°		Transform

This window displays the coordinates and other specs of the selected text. Coordinates can be changed manually by entering the desired specifics directly into the software.

Position: Displays position of text in X/Y coordinates in the workspace. Click box to directly input X/Y coordinates.

Size: Displays size of text according to width and height. Click box to directly input desired width and height of text.

Angle: Displays angle of text as a degree. Click box to directly input angle degree of text.

Transform: Clicking the transform button brings up the Transform Window options.





Text Transform Options

Transform options allow the operator to alter the shape and skew of text.

Move: Set X/Y coordinates.

Scale: Manipulate the scale of text, separately, in width and height. **Rotate:** Rotate text a set number of degrees, up or down.

Skew: Skew the angle of text by a set number of degrees on the X and Y axis.

Copies: Create duplicates of the selected text.

Apply: Click to apply all transform changes.

Transform		
Move	× 0	Y O
Scale	W 100%	H 100%
Rotate	↑ 0°	↓ 0°
Skew	X 0°	Y 0°
Copies	0	
		Apply

Text Appearance

Select Font: Choose or change selected text font.
Weight: Choose bold and italic options for selected text.
Font Size: Choose font size for selected text.
Alignment: Align or justify selected text left, right, or center.
Spacing: Set spacing for characters, word blocks, and lines.
Sizing: Lock all sizing options (Fixed) or allow custom alterations (Auto). When set to auto, click on text and use mouse to manipulate corner nods to change size.







Text Path Options

Attach Text to Path: This function allows the user to attach text to a shape and contour the text to that shape. As an example, user creates an ellipse design and a text element separately. With the mouse, drag a square over both. By clicking Attach Text to Path, the text is merged with the ellipse and the text conforms to the contour of the shape. The user can then drag the text element to the desired position, using the mouse.

Detach Text from Path: This function reverses the Attach Text to Path option. Select the object and text with the mouse by dragging a square to highlight both. Then, click Detach Text from Path. The shape and the text will now be separated.

Convert to Path (Shift+Ctrl+P) Convert a non-path to a layer path. If a layer is composed of elements that are treated like paths, internally, or the layer is a Text object, the existing paths that make up the object are simply extracted from the object as they are already defined. The result is a compound path containing all of the separate paths. Any transform information from the original layer is not retained in the individual paths. For all other types of layers a new path is created, preserving any transforms. The user creates a text layer then converts to a path. Because the text was comprised of more than one distinct element a compound path is created. The compound path can then be split into separate paths for each distinct element in the text.

Convert to Raw Path: Convert a path or non-path layer to a new path. This is similar to Convert to Path with some important differences. With Convert to Raw Path new path objects are always created regardless of the type of the original layer and transforms are preserved. The user creates a text layer then attaches it to an ellipse path so that it follows the curvature of the ellipse, then converts the text to a raw path. The text retains its curvature because the transforms of the separate text paths are preserved.

The easiest way to create an object is to select a shape from the tools menu. For example, you want to make a circle. Select the circle tool, then click and drag to create a circular shape. By holding shift while dragging, you can constrain the proportions so that the circle is perfectly round. Design view has hundreds of shapes that can be selected and manipulated to endless choices. Click the "Star" icon to access shape library.



Click the Square Icon and then click and hold anywhere in the view window. By moving the mouse, you can expand and manipulate the square you want to create. By clicking the drop-down arrow next to the Square Icon, you can choose other base shapes and expand them just like with a square. The basic shape library includes line, rectangle, ellipse, polygon, triangle, and star. You can modify any shape by clicking on it and then adjusting the interface data appearing on the right side of the screen. Each shape will have slightly different options as follows:

Line (L) Creates Lines

Round: Create rounded corners. Round2: Create inverted rounded corners.





Bevel: Create beveled corners.

Inset: Create inset corners.

Fancy: Create fancy corners

Autoscale Corners: Toggle autoscale corners on and off.

Uniform Corners: Click to ensure all corners have the same parameters.



Ellipse (E)

Angles: Input custom angles. Shape:

Open: Click for open ellipse. **Closed:** Click for closed ellipse. **Pie:** Click for pie shaped ellipse.

Angles	180	180	
Shape	ۍ Open	Closed	J Pie

Triangle, Polygon & Star

Points: Slide bar to create polygons with multiple points (3 to 25). **Corner:** Slide bar to curve corners.



Advanced Settings

Round: Create rounded corners. Round2: Create inverted rounded corners. Bevel: Create beveled corners. Inset: Create inset corners. Fancy: Create fancy corners Autoscale Corners: Toggle autoscale corners on and off. Uniform Corners: Click to ensure all corners have the same parameters. Plain Edges: Toggle plain edges on and off. Corners: Input outside and inside corner curvature. Radius: Input outside and inside corner radius. Angles: Input outside and inside corner angles.







Creating & Manipulating Compound Shapes, Objects

Compound Shapes & Objects Operators can combine and modify shapes and objects to create unique compound shapes and objects with these functions (see also Modify):

Split Selection (Shift+Ctrl+G) Split up a previously created compound shape or object that has been Unioned with other shapes. Select the compound shape and choose Split Selection. The different objects are split back up into individual layers that can be moved independently.

Create Compound Shape->Union Combine multiple layers into a single compound layer. Union will create a compound shape containing all of the selected layers, retaining their relative positions. Union together several different object and create a compound shape so they can all be moved and manipulated as one. To reverse, select the compound shape and choose Split Selection. The different objects are split back up into individual layers so you can move one of them independently.

Create Compound Shape->Intersection Combine overlapping layers into a single compound layer. Intersection will create a compound shape containing the areas where the selected layers overlap. Intersect together part of an ellipse and part of a rectangle to create a new compound shape with curved and straight lines.

Create Compound Shape->Subtract Remove and combine non-overlapping layers into a single compound layer. Subtract will create a compound shape containing only the areas of the last selected layer where the other selected layers do not overlap. For example, users can create an ellipse and subtract a rectangular area so the ellipse can be placed over another layer and not obstruct part of it. Or use to make a design that is made up of standard shapes by subtracting certain areas

Create Compound Shape->Difference Combine non-overlapping layers into a single compound layer. Difference is the opposite of Intersection. It will create a compound shape containing only the areas where the layers do not overlap. For example, the user can create a large circle ellipse, then create a smaller circle ellipse. Place the smaller circle ellipse over the large circle ellipse and center it. Select both layers and choose Difference. A hole is created in the large circle ellipse and a donut design is formed.

Create Nested Compound Combine compound shapes into a single compound shape. All of the selected compound shapes will be nested within the compound shape that was selected last. For example, if user has created compound shapes and created the layout with the desired spacing but would like to move them all while retaining the existing layout, creating a nested compound shape that includes them all works best.

Convert to Outline Create an outline path of a specified size around an object. If the original object is not continuous, such as a line, an outline is created around the line and the original line is replaced. If the original object is continuous, such as a rectangle, an outline is created around the rectangle and the original rectangle is preserved, resulting in a compound path with two rectangles. The user creates a curved line then converts it to an outline of size 10. The result is a continuous curved polygon that looks like a wet noodle.

Expand/Shrink Scale an object up or down by a specified amount. The user creates an object and wants to grow it a few pixels but trying to scale it with a selection box is too difficult. The user can expand the object by specifying the exact amount.





Creating & Converting Vector Paths

A vector path indicates the line the laser moves along while cutting. For a simple line, the path is a clear route from Point A to Point B. More complicated paths, and shapes, can be created using the following options in the Modify drop-down window:

Vectorize Border: Use to create a vector path of the border of an object. For example, the user creates an object, such as a rectangle, and wants to have a vector path of just the border of the triangle.

Vectorize Image: Use to create vector paths of each separate element in an image. For example, the user first imports an image. User then wants certain parts of the image to be vectors so they can be cut. User vectorizes the image and then moves some of the resulting vectors out of the image object. The vectors can then be edited.

Join Paths (Ctrl+J): Combine 2 or more selected paths into one compound path. The result is a single layer titled 'Compound Path'. It does not connect them into one continuous path but rather a single object with breaks between the individual paths that were joined. The user joins together multiple path objects so that they can be transformed more easily and change their properties as a single object.

Split Paths (Shift+Ctrl+J): Split a compound path into its original separate paths. The result is a path layer for each separate path in the Compound path.

Simplify Path (Ctrl+Alt+S) Simplify (and smooth) a path to varying degrees of tolerance. The user creates a freehand line or compound curve but the resulting curve has some sharp turns and jagged edges. Next, select the path and simplifies it with a tolerance (start with 20%). The resulting path has fewer vertices and smoother turns.

Connect Path Lines Connect together the ends of 2 or more paths. The user vectorizes an image containing text. Due to the low quality of the image some, of the text characters have breaks in their paths, so the user selects the lonely paths and uses the "Connect Paths Lines" feature to connect the paths.

Break Curve Break apart a path at a specified node. The user creates a path but would like to separate it and add space at certain vertices to add another artistic element in between. Or maybe to specify different engraving parameters for different parts of the path. To do so, the user selects a node and chooses "Break Curve". The path is separated into two separate paths.

Reverse Order Reverse the order of nodes in a path. When the user creates several paths and uses the "Connect Paths Lines" feature, they are connected but not at the desired ends. This is because the paths are connected from the last node of one path to the first node of the next. Undo the previous action and chooss "Reverse".





Mouse Controls

1. Drag 'n Drop. Click and hold a design file and then drag it into the workspace. You will be invited to "Drop anywhere!". Once uploaded, click and hold the left mouse button and drag the mouse to move the object in the workspace.

2. Resize / Rotate. Clicking on the object with your mouse will highlight the square adjusters for size and orientation. Use the mouse to manipulate the object's size by expanding or constricting the square adjusters or turning the rotation node to rotate object.

3. Left Click to Rotate. Hold the Alt button on your keyboard, then left click and hold your mouse over the rotation node. By moving the mouse, you can resize the object from center rather than the corner.

4. Left Click to Resize. Hold the Alt button on your keyboard, then left click and hold your mouse over one of the four corner "resizing" nodes. By moving the mouse, you can to rotate the object from the opposing node.

5.Home to Location. Instantly home the laser to any location in the work bed by simultaneously holding the Ctrl key and left-clicking the mouse.





Section VI. Operations

This section will guide you through using your Muse Galvo laser engraver. To get started, it is important to understand the meanings of "Vector Cutting" and "Raster Engraving" and their associated file types.



General Functions

Vector Images

In Vector Cut mode, the software receives information from the print stream and interprets it as a series of paths for the laser head to follow. For the print stream to have vector information, the file being printed must be a vector image. Vector images are more flexible than raster images. These images are created using mathematical equations rather than pixel blocks. PDF's work great as vector files and are easy to resize without losing resolution. Company logos and branded graphics are usually vector images.

Engraving

Engraving is the process by which complex designs are etched into a workpiece. Engraving can range from a simple surface mark all the way through deep material removal. Engraving is differentiated from cutting in that cutting is the process of burning a closed contour completely through a workpiece. Engraving is also known as "Raster Engraving" or "Rastering". For engraving, a laser has two states: on and off. Every black pixel or "laser dot" is the result of the laser turning on and firing at that location. This location is controlled by the input image, which can be thought of as a "map" of on and off pixels. The laser fires individual pulses corresponding to pixels in an image. When the laser is operating in raster mode the head moves rapidly from left to right and slowly from top to bottom, engraving your image pixel by pixel and line by line.



Section VI. Operations General Functions

Images and Engraving

Engravable images use multiple colored pixels to form an image. JPEGs and PNGs are common engraving image types. Most of the photos found on the Internet and photo prints are raster images. Raster images are created using a fixed number of colored pixels, so they can't be dramatically resized without distorting their resolution. When sized to ft a space they weren't designed to,the pixels become visibly grainy and the image becomes distorted. When this happens, altered photos may appear pixelated or low resolution compared to the original source. Because of this, it is important that you save raster files at precisely the dimensions needed to eliminate possible resolution issues.

PDF Files

Engraving works with both vector and pixel-based source files, allowing you to engrave anything from a simple block logo all the way to high-resolution photographs. A PDF file type is generally treated as a vector file, however, RetinaEngrave v3.0 can read PDF files as either a vector or an engraving file when you import the image. This allows operator great freedom in converting any image file to a PDF.

Direct Printing PDF Files

The easiest way to import any file type to RetinaEngrave v3.0 is to "drag 'n drop" it directly into the workspace window. If there are ever any problems importing files in this manner, direct printing a converted PDF file is the next method to try. Most design software have a simple method for converting files to PDF and then directly printing them to the RetinaEngrave v3.0 software.

Designing in RetinaEngrave v3.0

RetinaEngrave v3.0 includes a robust set of design tools, allowing users to design in the software without needing outside design software. Third party design software, however, is still an option for RetinaEngrave v3.0 users. Just about any design software will work (You can choose the software you are most comfortable with, as long as you can convert files to PDF (which most can). You can also "direct print" to the software. Each operating system does this in a slightly different way, so check the instructions for your particular program.

If you use third party design software and run into a problem with the print interface, we recommend printing to the XPS Document Image Writer or saving as a PDF. PDF files save vector information and are the best way to carry artwork from a non-compatible operating system (Mac or Linux) onto your Windows PC.

Compatible design packages include: CorelDraw, Adobe Illustrator, Inkscape and Google's free online vector drawing application. Additionally, most CAD packages are able to output drawings in a vector format for printing; Autodesk 123D is particularly interesting for its cost (free) and built-in 3D slicing capabilities.



From Concept to Design

The RetinaEngrave v3.0 software works with your Muse Pandora to create a simple and intuitive set of operations that is easy to learn and use. With experience, you will find your Muse Pandora achieving amazing results following this procedure. Use this Project Workflow List for the "best practice" sequence for any project and follow the step-by-step instructions from start to finish.

1. Create Design

Create your design in the program of your choice. Note: Files should be created with laser cutting considered.

2. Connect to Software

Link your Muse Pandora to the software by typing the IP address found on the Touch Screen (Tools>About) into your browser (Google Chrome Suggested).

3. Import Design

Create your design in the program of your choice. Note: Files should be created with laser cutting considered.

4. Place Material

Place your material on the workspace.

5. Align Material to Laser

Using either the perimeter tool, or camera function (see camera features), align your design on the appropriate area of your material.

6. Adjust Object Properties

Using the Properties Manager Window, adjust your Vector or Raster settings for your cut, mark, or engraving.

7. Run Job

Double check your safety precautions and accessories, and press the "play" button to start the job.



Appendix A. Rotary Attachment

The Full Spectrum Laser Hobby Advanced Rotary Attachment is an accessory to the Muse Pandora Laser System and is not included with the base purchase. The rotary attachment is capable of engraving on objects from 0.25in diameter. You can order the rotary attachment from the Full Spectrum Laser website at:

https://fslaser.com/laser-accessories/

Aligning Your Rotary Attachment

The rotary attachment is a friction-wheel type - objects rest on two driven and two idling wheels and are turned to engrave an image onto the surface of a cylindrical object. The rotary attachment works by translating Y motion along a cylindrical surface. Before you begin, make sure the bottom is removed and that the machine is raised to a high enough level to where the rotary can be placed under it.

1. Power off and unplug your unit. Then plug in the rotary to the corresponding connector and power on the machine.Make sure the laser is on so you can see the red dot.

2. Connect to the software and switch to Rotary Mode in the software. Click Settings and select Rotary. Toggle Rotary Mode and select Galvo Friction Type. The Rotary Steps/Rev is set for the provided rotary. Next select Laser and under Laser Position Mode select Relative Positioning. This is required for the rotary. It can be changed to Absolute Positioning the same way. Select Save Changes when finished.



The Muse Pandora has a table that can be purchased separately. The table has several mounting points which can be used to mount the Muse Pandora.



- Do not connect / disconnect rotary when machine is powered on. Will cause damage to machine.
- Rotary engraving is best performed along the topmost area of the project.
- It is crucial that the rotary be level. Use a small carpenter's level to be sure your rotary is flat within the interior of the laser engraver.



Appendix A. Rotary Attachment Rotary Calibration

3. Lay the rotary parallel to the Pandora in the work area. Click Camera Capture in RE3 to obtain a picture of the rotary. Make sure the sticker is visible in the image capture. Ctrl + Left Click the sticker in RE3 to autofocus to it.

4. Select Run Perimeter in RE3 and a red light traced square will appear on the sticker. Line up the square on the sticker with the red light trace. Now the rotary is ready for use.



Using the Rotary Attachment with RetinaEngrave v3.0

After Rotary mode is enabled the icon on the Muse Pandora will change





Appendix A. Rotary Attachment

Rotary Calibration

After Rotary mode is enabled the icon on the Muse Pandora will change from the walk icon to the Z-Axis icon. Tapping on the icon switches the controls from Z-Axis to Rotary control. Hitting the arrows now will turn the rotary. You can return to Z-Axis controls anytime by clicking the Rotary icon.



Make sure when using the friction-type rotary that the object placed on it is level for a proper engraving. In rotary mode, engravings can only be made through rastering. In RE3 the rastering speed is what determines how quickly the rotary turns. The distance that the rotary will engrave is dependent on the height of the image that is being engraved. To engrave the entire circumference of the object then the height of the image should be equal to the circumference of the cylindrical object.

NOTICE

The only positioning that matters in rotary mode is the X location. The Y position does not matter. Click the eye and the rotary will turn and show the rastering. To engrave a pattern evenly around a part, make sure the height of the drawing is equal to the circumference of the part.



Within the first 30 days, Full Spectrum Laser will replace or repair any defective parts free of charge and pay for ground shipping of parts. Overnight shipping is available at extra charge.

Outside the first 30 days, Full Spectrum Laser will replace or repair any defective part within the warranty period free of charge but shipping charges are the responsibility of the customer. The warranty includes parts and labor only. Shipping of defective and replacement components is excluded by the warranty. The customer may arrange their own shipping or drop parts off to exchange parts at our warehouse free of charge. Typically, Full Spectrum Laser has most replacement parts on hand for immediate shipment of under warranty parts.

All defective parts must be returned to Full Spectrum Laser postage paid for evaluation before replacements are issued unless otherwise authorized. The warranty is valid for normal use only and excludes Acts of God, user error and use outside of normal parameters. Parts damaged by fires are considered user error if the machine is left unattended. Just like operating a household gas stove, always stand next to the machine with a fire extinguisher and be ready to turn it off in case of a fire and never operate the machine unattended.

Prior to 8/7/2012, the extended warranty was charged separately and the Hobby Lasers had a 60-day base warranty on all items excluding shipping unless an extended warranty was purchased.

After 8/7/2012, the Hobby lasers have a 60-day warranty on all items and a free extended limited 1- year warranty which excludes consumable items/shipping included in their price. The limited warranty excludes shipping and consumables and other normal wear and tear items. All electronic items (control cards, power supplies, motors) and most mechanical items are covered under the extended warranty unless damaged by abuse/fires. Consumables not covered include, but are not limited to, rubber parts such as tubing, belts, plastic wheels, lenses, mirrors, other optics, and laser tubes. Within the first 30 days the original purchaser may transfer the balance of your warranty to anyone else free of charge provided you notify us in writing. Outside of the first 30 days, we will only provide warranty and tech support services to the original purchaser unless a warranty transfer fee is paid as there is a cost involved with initial tech support of new users and accounting fees. If you sell your machine, the warranty remains valid but the buyer must arrange with the original purchaser to request RMAs and send in the machine for repairs unless a warranty transfer fee is paid.

Please Note: Full Spectrum Laser DOES NOT offer warranties or customer support for 3rd Party replacement parts, including replacement laser tubes. Use of such parts may not be compatible with Full Spectrum Laser machines and can cause damage to your laser system.

Visit https://laser101.fslaser.com/support for most currently warranty postings.



Join the Full Spectrum Laser Community

Full Spectrum Laser invites you to join our community of hobby makers and professional manufacturers through our social media channels (Facebook, Instagram, Twitter, YouTube). We always have something positive to say about hobby maker culture or the industry we work in. You can follow us as we cross the country going to conventions and maker events or just check out all the awesome stuff we make. Best of all, we offer all those designs for all those projects we make with our laser cutters and 3D printers for FREE. Join our community and see what all the excitement is about.

